



# DAS PELIKAN

SCHWÄBISCH GMÜND  
HOTEL

## Looking for something new?

The **Hotel Pelikan** is centrally located in the historic center of Schwäbisch Gmünd and offers 63 modern rooms. For our conference guests, there are 2 conference rooms for up to 80 people on a total area of 200 square meters. Are you an organizational talent? Then join our team and start your career journey with us as:

## Operations Manager (m/w/d)

### Your Profile:

- Completed vocational training or studies in the field of hospitality
- Experience as a Front Office Manager, preferably as an Operations Manager
- Strong & assertive personality
- Professional experience in leadership
- Fluent German & English language skills
- Hands-on mentality, communication skills & assertiveness
- Goal-oriented & independent Work style
- High self-motivation and sense of responsibility
- Good IT skills with focus on MS Office, Protel PMS

### Your Responsibilities:

- Professional reception, competent consultation and support of hotel guests
- Analysis of P&L results
- Increase in turnover and appropriate cost management
- Cooperation with the central departments of Sales, HR, Revenue Management, Marketing and Accounting
- Evaluation of guest feedback and ensuring the highest guest satisfaction
- Independent management and leadership of the departments
- Invoicing & cash management
- Debtor & creditor control
- Obtaining and checking payment guarantees
- Monitoring of all operational departments as well as the technical department
- Responsible for all personnel-related issues

### What we offer:

- We are a TEAM
- Exciting and diverse projects
- Creative freedom
- Appreciative approach
- Family atmosphere
- Discounts with partner companies
- Discounts on cultural offers
- Employee events & benefits
- Permanent employment contract
- Christmas and vacation bonus
- Bonus systems, premiums, ...

### Your contact for Application:

- MUZE Hotels
- Herr Oded Zizovy, CEO
- [o.zizovy@muze-hotels.com](mailto:o.zizovy@muze-hotels.com)