

MERCURE

HOTEL

FRANKFURT AIRPORT
LANGEN



Looking for something new?

You are only satisfied when your guests are satisfied? If fulfilling guest requests is a matter of course for you, then we are looking for you! Mercure Hotel Frankfurt Airport Langen offers 205 modern rooms and 6 conference and meeting rooms for up to 200 people. Become part of our great team now!

F&B Supervisor (m/w/d)

Your Profile:

- Completed training and experience in the gastronomy/hotel industry as a service staff (m/f/d)
- Relevant operational experience in upscale hotels with a focus on gastronomy
- Excellent F&B competence
- Excellent knowledge in handling F&B cash register systems
- You impress with a positive demeanor and enjoy working in a team as well as interacting with people
- Reliability, sense of responsibility & organizational skills
- You are fluent in German and English

Your Responsibilities:

- Responsibility for the F&B department (overseeing breakfast, service & banquet operations)
- Providing excellent service and advice to guests
- Familiarity with the current beverage and food offerings
- Receiving and promptly addressing guest requests and complaints
- Monitoring, recording, and settling guest bills
- Assisting staff in day-to-day operational activities
- Shift scheduling
- Offering suggestions to boost sales
- Conducting regular training and development sessions for employees.

What we offer:

- We are one TEAM
- Exciting and diverse projects
- Room for creativity
- Respectful interaction
- Family-like atmosphere
- Discounts at partner companies & cultural events
- Employee events and benefits
- Permanent employment
- Bonus systems, incentives, ...

Your Contact for Application:

- Mercure Hotel Frankfurt Airport Langen
- Herr Marko Blaskovic
- General Manager
- hb4g0-GM@accor.com